# **Monetra® Payment Software**

PaymentFrame Guide

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Monetra Technologies, LLC

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# **1** Revision History

| Version | Date       | Changes  |
|---------|------------|--|
| v1.0    | 2017-08-30 | • Initial document.  |
| v1.1    | 2017-10-31 | • Documented the ability to split cardholder name field into first and last.   |
| v1.2    | 2018-02-12 | <ul> <li>This update applies to the "HMAC Parameters"<br/>section. It enhances the description for the 'hmac-css-<br/>url' parameter and adds the three new ones below:</li> <li>* hmac-include-cardholdername</li> <li>* hmac-include-street</li> <li>* hmac-include-zip</li> </ul> |
| v1.3    | 2018-07-18 | • This update applies to the "HMAC Parameters" section. It describes how to use the new 'auto-load' feature.   |
| v1.4    | 2018-10-04 | • This update applies to the "HMAC Parameters" section. It describes how to use the new 'autocomplete' feature.  |
| v1.5    | 2019-10-11 | • This update describes how to let Monetra/TranSafe host the javascript files.   |
| v1.6    | 2019-12-09 | • Support for suppressing the submit button to allow a submit button external to the iframe to submit.   |
| v1.6.1  | 2020-04-02 | • Explicitly note that only HTTPS is supported.  |
| v1.7.0  | 2021-08-02 | Add ACH support.   |
| v2.0.0  | 2022-04-27 | Authentication now uses API Keys   |

# 2 Monetra PaymentFrame

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#### 2.1 Introduction

PaymentFrame is a Monetra feature that allows you to embed a secure iframe containing a payment form on an HTTPS-enabled web page. This prevents credit card data from ever touching your systems, while allowing your customers to complete seamless ecommerce transactions on your site.



Note: The PaymentFrame can not be embedded into a non-secured HTTP site, even for testing and development purposes, due to content security policies and mixed active content, the browser will silently fail to load the page.

PCI Notice: This approach to Ecommerce integration follows the PCI Council's best practices as outlined in <u>https://www.pcisecuritystandards.org/pdfs/</u> best\_practices\_securing\_ecommerce.pdf, and qualifies for SAQ-A.

#### 2.2 How It Works

Note: In order to use the PaymentFrame, you will need to create a non-expiring merchant profile API Key on the Monetra (or TranSafe) instance you are connecting to. This API Key needs to at a minimum contain the action\_admin=TICKETREQUEST, however if using the same API Key for the follow-up actions, it must contain any necessary permissions for the follow-up actions.

Examples for PaymentFrame implementation and styling are available <u>https://</u> <u>www.monetra.com/developers</u> with a live demo at <u>https://iframe.test.transafe.com</u>.

- 1. *Prepare your credentials:* Before rendering your payment page (the page that will host the iframe), you will need to generate a 256-bit keyed-hash message authentication code (HMAC-SHA256) See Section 2.3: HMAC Parameters.
- 2. Add iframe element and components: Your html payment page must include an empty iframe element (with no src attribute specified) with a unique id which will be referenced by the JavaScript where you would like the payment form to appear. The HMAC message components (along with the HMAC itself from step 1) must be included as data- attributes on the iframe element. Note: The order in which the data attributes are concatenated for the HMAC message must match the order of the parameters in the table in Section 2.3: HMAC Parameters. The ordering is crucial for Monetra/TranSafe to be able to properly verify the HMAC.

- 3. Load script: Your payment page will need to load https://{{monetra\_url}}/ PaymentFrame/PaymentFrame.js, which provides the client-side logic for displaying the iframe. For example, if you are using test.transafe.com as your payment server, the URL would be <u>https://test.transafe.com/PaymentFrame/PaymentFrame.js</u>.
- 4. Load Payment Form: From here you'll just need to write a few lines of your own Javascript to instantiate a PaymentFrame object and request the iframe. You will need to define a callback function to be executed after the user's payment information has been submitted. The full sequence would be to instantiate PaymentFrame with the iFrame id and URL for the Monetra Server, define callback using the .setPaymentSubmittedCallback() method, and call the .request() method to load the iFrame. You can find an example of this sequence in the code example below.
- 5. *Submit Cardholder Data:* Once the iframe has loaded, it will render a payment form into which the user can enter their payment information. When the user submits the form, their information will be sent directly to the Monetra/TranSafe server, which will return a CardShield ticket.
- 6. *Process response:* At this point, the callback function that you defined in your Javascript will be executed, receiving a JSON object representing the Monetra/TranSafe server's response (including the CardShield ticket) as a parameter.
- 7. *Process the ticket:* Once you have a valid ticket then you can communicate directly with the Monetra/TranSafe system to run a standard transaction such as as SALE or a PRE-AUTH as defined in the Monetra Application Interface Guide.

## 2.3 HMAC Parameters

Note: Please ensure these iframe attributes are prefixed with data- when using our standard PaymentFrame javascript to display the iFrame as the javascript library uses this prefix to determine the attributes used by the PaymentFrame and sent in the request to the Payment Server.

#### Legend:

Req = Required or not [Y=Yes C=Conditional O=Optional]

| Key             | Req | Description  |
|-----------------|-----|--|
| hmac-hmacsha256 | Y   | Generated HMAC-SHA256 using the API Key as the<br>key. The message must be a concatenation (with no<br>delimiters) of all of the other hmac- values you are<br>providing, in the same order in which they appear in this<br>table (with the exception of this attribute)                     |
| hmac-timestamp  | Y   | Standard Unix timestamp. Must be within 15 minutes of server's time.   |
| hmac-domain     | Y   | The domain of the page embedding the iframe. This must<br>match exactly what would show in the browser URL bar,<br>including 'https://' (and port, if it is explicitly set). Please<br>note that using 'http://' will NOT work due to Content<br>Security Policies and Mixed Active Content. |

| Key                             | Req | Description   |
|---------------------------------|-----|---|
| hmac-sequence                   | Y   | Merchant-specified sequence number. May be alphanumeric.  |
| hmac-auth_apikey_id             | Y   | The API Key ID returned by the Monetra server when creating the merchant profile API Key.   |
| hmac-css-url                    | Ο   | URL of CSS file the iframe should load. It must be<br>served from the same domain as `hmac-domain`. If no<br>CSS URL is provided, the payment form will be rendered<br>with default styling (see <u>"Styling the Payment Form"</u> for<br>more information).  |
| hmac-include-<br>cardholdername | 0   | Indicates whether the cardholder name field should be<br>present on the payment form. Value can be "yes" or "no".<br>Defaults to "yes" if not provided. Only provide "no" here<br>if cardholder name is collected elsewhere during your<br>checkout process, and sent along with the ticket in the<br>Monetra sale request. |
| hmac-include-street             | 0   | Indicates whether the street address field should be<br>present on the payment form. Value can be "yes" or "no".<br>Defaults to "yes" if not provided. Only provide "no"<br>here if street address is collected elsewhere during your<br>checkout process, and sent along with the ticket in the<br>Monetra sale request.   |
| hmac-include-zip                | 0   | Indicates whether the zip code field should be present on<br>the payment form. Value can be "yes" or "no". Defaults<br>to "yes" if not provided. Only provide "no" here if zip<br>code is collected elsewhere during your checkout process,<br>and sent along with the ticket in the Monetra sale request.                  |
| hmac-expdate-format             | 0   | Format of expiration date the iframe should use. Choices:<br>* single-text: Free-form text entry. Default if not<br>specified.<br>* separate-selects: Two drop downs for month and year.<br>* coupled-selects: Two drop downs for month and year in<br>a container.   |
| hmac-cardholdername-<br>format  | 0   | Single, or split cardholder name. Choices:<br>* separate-firstlast<br>* combined-firstlast<br>separate-firstlast will split the card holder name<br>field into first and last name fields. This field must be<br>part of the hmac if present. It comes after 'expdate-format'<br>in the hmac data.                          |
| hmac-auto-reload                | 0   | Indicates whether checkout page containing payment<br>form should auto-reload every 15 minutes in order to<br>avoid the HMAC becoming invalid due to the time it<br>was generated. Value can be 'yes' or 'no'. Defaults to 'no'<br>if not provided. If 'yes', users will see a message on the                               |

| Key                            | Req | Description  |
|--------------------------------|-----|--|
|                                |     | checkout form (starting approximately 5 minutes before<br>the reload) indicating that the page will be reloaded soon<br>for security purposes. The message will include a timer<br>that counts down the time remaining until the reload<br>occurs.   |
| hmac-autocomplete              | 0   | Indicates whether browser autocomplete should be<br>enabled on the payment form. Value can be 'yes' or 'no'.<br>Defaults to 'yes' if not provided. If 'yes', payment form<br>fields will allow autocomplete (as long as the user's<br>browser settings are configured to allow it, which is<br>generally the default). If 'no', autocomplete will be<br>disabled on the payment form fields.   |
| hmac-include-submit-<br>button | 0   | Indicates whether the payment form should include a submit button within the iframe. Defaults to 'yes' if not provided. If you would like to use a submit button on your own page outside of the iframe, set this value to 'no'. You would then use Javascript to send a message to the iframe to trigger a form submit. See <u>Section 2.5: Using an External Submit Button</u> .   |
| hmac-ach-enabled               | 0   | Whether to display an ACH payment form in the iframe.<br>Value can be 'yes' or 'no'. Defaults to 'no' if not provided<br>(meaning a credit card payment form will be displayed).   |
| hmac-ach-accounttype           | 0   | Which ACH account type options should be allowed,<br>and the order in which they will appear. Should be<br>provided as a comma-separated list of values. Options<br>are "business", "personal", "checking", and "savings".<br>Options will be displayed to user in two separate `select`<br>elements, one for selecting "business" or "personal"<br>and another for selecting "checking" or "savings". The<br>order of these options (and therefore which options<br>are the default choices) will match the order in which<br>they are provided in this list. If ACH is enabled and this<br>value is not provided, the allowed options will default to<br>"personal"/"business" and "checking/savings". If ACH<br>is not enabled, this value has no effect and should not be<br>provided. |

Note: Response Parameters are the same as returned by the Monetra POST Protocol ticket request. The hmac- timestamp and hmac-sequence will be used as part of the POST response to allow the hmac-hmacsha256 response from the ticket request to be validated.

### 2.4 Styling the Payment Form

The iframe content can be styled using custom CSS. You can use the classes and IDs documented below in your CSS to style the payment form and the elements it contains.

You can also provide custom text for the form's labels by specifying appropriate CSS rules. Each label contains an empty span element, so that you can use the ::before selector in conjunction with the content property to insert your desired text into the label. For example, in order to provide custom text for the ZIP code label, you would use a CSS rule similar to the following:



Note: If you do not provide custom text for any label, it will default to the value referenced in the "IDs" table below.

| CLASSES                               |   |  |
|---------------------------------------|---|--|
| Class                                 | Description   |  |
| payment-form-label                    | Applied to all label elements in the payment form. Each of<br>these elements contains an input or select element into which<br>payment data will be entered.  |  |
| payment-expdate-label                 | If hmac-expdate-format is set to separate-selects or coupled-<br>selects, this will be applied to the two label elements that<br>contain the select drop-downs for expiration date month and<br>year. |  |
| payment-<br>cardholdername-label      | If hmac-cardholdername-format is set to separate-firstlast, this<br>will be applied to the two label elements that contain the first<br>and last name text entry fields.                              |  |
| payment-ach-<br>accounttype-container | div element containing a label and select for selecting ACH account type  |  |

| ID's                          |  |
|-------------------------------|--|
| ID                            | Description  |
| monetra-payment-form          | The payment form element.  |
| payment-account-label         | The label containing the account (credit card number) input element. Label text defaults to 'Card Number'.   |
| payment-expdate-<br>container | If hmac-expdate-format is set to coupled-selects, this is the div<br>that contains the two select elements.  |
| payment-expmonth-label        | If hmac-expdate-format is set to separate-selects or coupled-<br>selects, this is the label that contains the expiration month<br>select element. Label text defaults to 'Expiration Month'. |
| payment-expyear-label         | If hmac-expdate-format is set to separate-selects or coupled-<br>selects, this is the label that contains the expiration year select<br>element. Label text defaults to 'Expiration Year'.   |
| payment-expdate-label         | If hmac-expdate-format is set to single-text, this is the label<br>that contains the 'expdate' (expiration date) input element.<br>Label text defaults to 'Expiration Date'.                 |

| ID's  |   |  |
|---|---|--|
| ID  | Description   |  |
| payment-<br>cardholdername-label              | The label containing the 'cardholdername' input element.<br>Label text defaults to 'Cardholder Name'.   |  |
| payment-<br>cardholdernamefirst-<br>label     | If hmac-cardholdername-format is set to separate-firstlast,<br>this is the label that contains the first name field. Label text<br>defaults to Cardholder First Name. |  |
| payment-<br>cardholdernamelast-<br>label      | If hmac-cardholdername-format is set to separate-firstlast,<br>this is the label that contains the last name field. Label text<br>defaults to Cardholder Last Name.   |  |
| payment-street-label                          | The label containing the 'street' (street address) input element.<br>Label text defaults to 'Street Address'.   |  |
| payment-zip-label                             | The label containing the 'zip' (ZIP code) input element. Label text defaults to 'ZIP Code'.   |  |
| payment-cv-label                              | The label containing the 'cv' (card verification value) input element. Label text defaults to 'CV'.   |  |
| payment-submit-button                         | The button element used to submit the form.   |  |
| payment-ach-account-<br>label                 | label element containing ACH account number input   |  |
| payment-ach-account                           | ACH account number input  |  |
| payment-ach-account-<br>confirm-label         | label element containing ACH account number confirmation input  |  |
| payment-ach-account-<br>confirm               | ACH account number confirmation input   |  |
| payment-ach-routing-<br>label                 | label element containing ACH routing number input   |  |
| payment-ach-routing                           | ACH routing number input  |  |
| payment-ach-<br>cardholdername-label          | label element containing ACH account holder name input  |  |
| payment-ach-<br>cardholdername                | ACH account holder name input   |  |
| payment-ach-<br>accounttype-owner-<br>label   | label element containing select element for selecting<br>Business or Personal ACH account type  |  |
| payment-ach-<br>accounttype-owner-<br>select  | select element for selecting Business or Personal ACH account type  |  |
| payment-ach-<br>accounttype-purpose-<br>label | label element containing select element for selecting<br>Checking or Savings ACH account type   |  |

| ID's   |   |  |
|--|---|--|
| ID   | Description   |  |
| payment-ach-<br>accounttype-purpose-<br>select | select element for selecting Checking or Savings ACH account type |  |

#### 2.5 Using an External Submit Button

Depending on the layout of your payment page, you might wish to use your own submit button for the payment form rather than use the one shown in the iframe by default. Here are the steps required for this option:

- When generating the iframe, send the parameter hmac-include-submit-button="no". This will hide the iframe's default submit button.
- To trigger a submit of the iframe payment form, use the PaymentFrame object's submitPaymentData method as demonstrated in the below example:

```
1 var paymentFrame = new PaymentFrame("my-iframe-id", "https://test.transafe.com");
2 var submitButton = document.getElementId("my-submit-button");
3
4 submitButton.addEventListener("click", function() {
5 paymentFrame.submitPaymentData();
6 });
```

#### 2.6 Enabling the Iframe Submit Button

By default, once the iframe-generated payment form is submitted, its submit button is disabled. This is to prevent users from clicking the submit button multiple times and potentially generating multiple payment requests. Some integrations may require the submit button to be re-enabled in certain circumstances, such as a user's card declining, in which case the user would need to enter a different card and try again.

To re-enable the iframe's submit button after submission, use the PaymentFrame object's enableSubmitButton method as demonstrated in the below example:

```
var paymentFrame = new PaymentFrame("my-iframe-id", "https://test.transafe.com");
 1
 2
    var checkoutForm = document.getElementById("my-checkout-form-id");
 3
 4
   paymentFrame.setPaymentSubmittedCallback(function(response) {
 5
 6
    if (response.code === "AUTH") {
 7
 8
      // Ticket request was successful, prepare to process transaction
 9
10
      var formData = new FormData(checkoutForm);
11
      formData.append('ticket', response.ticket);
12
13
      fetch('./transaction.php', {
14
       method: 'POST',
15
       body: formData
16
      }).then(function(response) {
17 response.json().then(function(responseJson) {
```

```
18 if (responseJson.code === "AUTH") {
          // Transaction was successful, no need to re-enable the submit button
  19
          } else {
  20
          // Something went wrong when processing the transaction,
  21
  22
          // re-enable the iframe's submit button so user can retry if necessary
  23
          paymentFrame.enableSubmitButton();
  24
          }
  25
         });
  26
       });
  27
       }
  28
  29
     });
```

#### 2.7 Code Example (PHP)

```
1 <?php
  2
     /* Values that will be needed for generating the HMAC */
  3
  4 $host_domain = "https://your.website.com";
  5 $auth_apikey_id = "P004E346922321910";
  6 $auth_apikey_secret = "WrRMpJBU6hGZss45Fv7GJwIFhFo7gApD2L1AblqF63A=";
  7
  8 $hmac_fields = [];
  9
 10 /* "timestamp", "domain", "sequence", and "auth_apikey_id" are the required HMAC fields. */
 11
 12 /* Current Unix timestamp */
 13 $hmac_fields["timestamp"] = time();
 14
     /* Domain of the website that will host the iframe */
 15
 16 $hmac_fields["domain"] = $host_domain;
 17
     /* Merchant-specified alphanumeric value for tracking/verification purposes.
 18
 19
     * In production this should be dynamically generated.
     */
 20
 21 $hmac_fields["sequence"] = "abc123";
 22
 23 /* Merchant Profile API Key ID that will be used to request the iframe
     * and generate the ticket
 24
     */
 25
 26 $hmac_fields["auth_apikey_id"] = $auth_apikey_id;
 27
    /* Optional field. This is the URL of the CSS file that will be used to style the
 28
 29
        iframe's contents. */
 30 $hmac_fields["css-url"] = $host_domain . "/css/iframe.css";
 31
 32 /* Optional field. This will direct Monetra to generate the form with separate
      * select elements for the expiration date month and year, rather using than
 33
 34
     * a single text element for the expiration date.
 35
      */
 36 $hmac_fields["expdate-format"] = "separate-selects";
 37
 38
     /* Concatenate all of the defined HMAC fields into a string with no delimiters */
    $data_to_hash = implode("", $hmac_fields);
 39
 40
 41 /* Generate the HMAC, using the Monetra Merchant User's password as the key */
42 $hmac = hash_hmac('sha256', $data_to_hash, $auth_apikey_secret);
```

```
43
   44 /* Assemble a string containing the "data-" attributes for the iframe element.
           * This will consist of the HMAC itself and all of the fields included in the HMAC.
   45
           * /
   46
    47
           $iframe_attributes = [
            'data-hmac-hmacsha256="' . $hmac . '"'
    48
   49
           ];
   50 foreach ($hmac_fields as $key => $value) {
   51
          $iframe_attributes[] = 'data-hmac-' . $key . '="' . $value . '"';
   52 }
   53 $iframe_attribute_string = implode(" ", $iframe_attributes);
   54
   55 /* Render the payment page HTML. */
   56 ?>
   57
         <!DOCTYPE html>
   58 <html>
   59
             <head>
              <meta name="viewport" content="width=device-width, initial-scale=1">
    60
   61
              <title>Example Shopping Site</title>
              <link rel="stylesheet" type="text/css" href="./css/host.css" />
   62
   63
            </head>
    64
            <body>
    65
              <main>
    66
                <h1>Checkout Page</h1>
    67
                68
                 Please fill out your payment information below.
   69
                 70
                <iframe id="myPaymentFrameId" <?php echo $iframe_attribute_string; ?>></iframe>
   71
               </main>
   72
               <!-- Load the Javascript file containing the PaymentFrame helper object -->
   73
               <script src="https://test.transafe.com/PaymentFrame/PaymentFrame.js"></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script></script><
   74
               <script>
   75
   76
                 /* Instantiate the PaymentFrame object. The constructor accepts two parameters:
   77
                  * (iframeElementId) The ID of the iframe element on your page that will
   78
                  * contain the PaymentFrame (iframeURL) The URL of the payment server you are
   79
                   * using to generate the PaymentFrame In this case, the iframe element has
   80
                   * an ID of "myPaymentFrameId", and our payment server is https://test.transafe.com.
                   */
   81
   82
                 var paymentFrame = new PaymentFrame(
   83
                   "myPaymentFrameId",
   84
                   "https://test.transafe.com"
   85
                 );
   86
                 /* You can use the "setPaymentSubmittedCallback" method of the PaymentFrame
   87
                  * object to set a callback function that will be executed once the payment
   88
   89
                   * form has been submitted. This function will receive a "response" object
                   * containing details about the payment form submission. This won't include
   90
   91
                   * any sensitive data.
   92
                   */
   93
                paymentFrame.setPaymentSubmittedCallback(function(response) {
                   if (response.code === 'AUTH') {
   94
   95
                    /* If the response code is "AUTH" (meaning the ticket request was
                      * successful), the response object will contain the CardShield ticket,
   96
   97
                      * which can be used in place of card data for the payment
   98
                      * transaction. At this point, you would use the ticket to continue
   99
                      * your checkout/payment flow.
  100
                      */
```

```
101
         console.log("The CardShield ticket is " + response.ticket);
102
         } else {
          /* If the response code is "DENY", there was a problem generating the
103
          * ticket. In this case, the response object will contain a "verbiage"
104
105
           * property with a brief error message.
          */
106
107
         console.error(response.verbiage)
108
         }
109
        });
110
111
        /* The "request" method requests a payment form to be loaded into your
112
        * iframe from the payment server. Calling this method is the last step to
        * rendering the PaymentFrame.
113
        */
114
115
       paymentFrame.request();
116
117
      </script>
118
     </body>
119
     </html>
120
```